← All resources

ARKINTEL AT A GLANCE · OVERVIEW

Your AI. Your data. Your control.

Arkintel designs, builds and runs AI for organisations that need to keep their data in their own hands. We deploy ArkOffice on our European cloud, your own hardware or fully air-gapped, then build the custom apps your teams need.

ON THIS PAGE

- Why Arkintel
- ArkOffice
- Where it runs
- Models & data
- In practice: Delft
- Getting started
- Go deeper

One AI office suite
Eight connected apps for everyday work

Deployment choice
EU cloud, private cloud, on-premises, air-gapped

Live in the public sector
DelftGPT runs on municipality-owned servers

Not used for training
Customer files and chats don't train AI models

01 / WHY ARKINTEL

AI that fits the work. Not the other way around.

People already have plenty of software. The opportunity is to bring documents, files, meetings and AI assistance into one familiar place, run in a way your organisation can actually account for.

THE FRAGMENTED WORKDAY

One task. Too many places.

Notes in one app, files in another, AI in a separate window. Context gets copied, lost and recreated along the way.

THE ARKINTEL APPROACH

Familiar tools, under your control.

One workspace for files, meetings and AI, deployed where your information is allowed to live. AI prepares; people review and decide.

02 / ARKOFFICE

Eight apps. One familiar workspace.

From the first question to the final file. ArkOffice works with DOCX, XLSX and PPTX, so teams start with documents they already use.

Chat

Questions · ideas · research

Ask, explore, summarise, research and reason with a choice of AI models.

Transcription

Meetings · action points

Turn permitted recordings and calls into speaker-labelled transcripts and recaps.

Drive

Files · organisation · search

Keep, find and manage files in one home that is connected to the suite.

ArkNotes

Briefs · plans · dashboards

Make living notes with interactive charts, calculators and useful widgets.

Docs

DOCX · reports · proposals

Write, format, open and save Microsoft Word documents in the browser.

Sheets

XLSX · analysis · tables

Work with Excel spreadsheets, formulas and data in a familiar interface.

Slides

PPTX · presentations

Open, edit and present familiar PowerPoint files inside the workspace.

PDF

PDF · review · forms

Read, annotate, fill and sign PDFs, with AI assistance for understanding.

> **Product maturity**
>
> V1.0 supports AI reading across office files and writing ArkNotes. Direct AI edits to Docs, Sheets and Slides were described as a forthcoming capability in the 26 October 2026 launch announcement.

03 / WHERE IT RUNS

One suite. The right level of control.

Not every organisation needs to run its own AI infrastructure. Choose the setup that matches your ICT capacity and the sensitivity of your information.

Managed EU cloud

Arkintel operates the suite on European infrastructure. A fast start without running the stack yourself.

Private cloud

Dedicated infrastructure in your own cloud environment, configured around your security needs.

On-premises

Hardware under your control, for organisations that want infrastructure ownership.

Air-gapped

Designed without internet paths, for the strictest data requirements. Air-gapped does not mean risk-free.

04 / MODELS & DATA

More choice in AI. More clarity on data.

ArkOffice separates where your workspace is hosted from where a chosen model processes a prompt. That distinction matters.

ChatGPT · Claude · Gemini · Mistral · Qwen · Llama · Grok · More models

EU-hosted workspace

Accounts, chats and notes on Arkintel servers in Rotterdam; Drive files in Dublin. EU-only mode restricts model choices to EU processing.

Not used for training

Arkintel states that customer files and conversations are not used to train AI models, by Arkintel or its model hosts.

Enterprise controls

SSO, role-based access, audit logs, custom domains and branding are available in enterprise deployments.

Published safeguards

HTTPS and storage encryption, WAF and DDoS protection, isolated environments and two EU backup locations.

> **EU-hosted files ≠ every request stays in the EU**
>
> Selecting certain external frontier models can mean prompts are processed outside the EU. For regulated or EU-only use, confirm exact routing for the configuration you plan to run.

05 / IN PRACTICE

DelftGPT: AI on the municipality's terms.

Arkintel helped the Municipality of Delft run a private AI environment for its employees, built around everyday municipal work: documents, drafting and meetings.

Authorised employee
Uses approved work information

→

DelftGPT
Sign-in linked to Microsoft Entra ID

→

Municipality data centre
Local open-source models and chat history

01 / ACCESS

Known users.

Only authorised municipal employees can sign in.

02 / TRAINING

Prepared users.

AI training is required before access is granted.

03 / INFORMATION

Clear boundaries.

Personal, sensitive or classified data may not be submitted.

04 / RESPONSIBILITY

Human review.

Staff check AI output and stay responsible for its use.

06 / GETTING STARTED

From first call to first users.

A pilot lets you find out whether ArkOffice genuinely helps your people, on your information and under your rules, before you commit to a rollout.

01

Conversation

The first 30 minutes go on the actual problem, never the demo.

02

Deployment outline

Within a week: one page on your data, users, constraints and proposed architecture. Free, no NDA.

03

Pilot with real users

Typically three months. Real users from week three, with a monthly adoption report.

04

Long-haul partnership

Model upgrades, monitoring, evals and user training once you're live.

> **Usage you can see. Content we never report.**
> The monthly report shows sign-ins, active accounts and feature use per team. It never reports prompts, documents or recordings, and is not a measure of individual performance.

07 / GO DEEPER

Four resources. Each one in detail.

PRODUCT OVERVIEW

ArkOffice: your entire workday, one place

The eight apps, everyday use cases, model choice and deployment options.

arkintel.com/resources/arkoffice-overview

CASE STUDY

DelftGPT: municipal AI, on the municipality's terms

How Delft runs core AI processing on its own servers, with governance designed in.

arkintel.com/resources/delftgpt-case-study

SECURITY & DEPLOYMENT

Know where your data goes

Architecture, published controls, data residency and a due-diligence checklist.

arkintel.com/resources/security-and-deployment

PILOT

What a pilot looks like

From first conversation to decision, and the monthly adoption report you receive.

arkintel.com/resources/pilot

NEXT STEP

Questions after reading? Talk to the team.

We can walk through the details with your security, ICT or procurement colleagues and scope a setup around your information and users.

Start a conversation →

EMAIL
contact@arkintel.com

PHONE
+31 15 799 8447

OFFICE
Molengraaffsingel 12, Delft